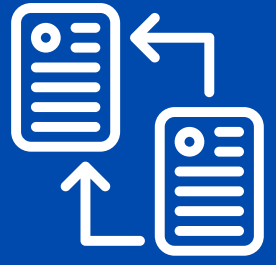


### DOMAIN 1: NEW DIGITAL SKILLS

#### 1.1. DATA COMMUNICATION



**1.1.1.** To Demonstrate the ability to creatively design digital content that engages and informs their target group effectively

**1.1.2.** To organize and manage data storage systems effectively.

#### 1.2 DATA LITERACY AND SAFETY



**1.2.1.** Efficiently search, filter, and utilize reliable resources.

**1.2.2.** Adhere to norms, laws, and rules for safeguarding sensitive data in daily professional practices.

**1.2.3.** Incorporate cloud technology into current professional practices.

**1.2.4.** Effectively communicate using technical and professional vocabulary.

#### 1.3 E-SKILLS IN SOCIAL AND CARE ENVIRONMENT



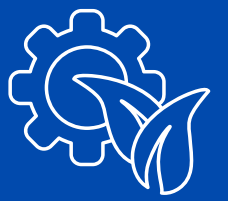
**1.3.1.** To manage integrated digital platforms and excel in remote care, monitoring, and systems.

**1.3.2.** To use appropriate digital communication tools and methods based on individual client needs, preferences, and abilities.

**1.3.3.** To apply appropriate telecare technologies based on client's health conditions, preferences, and needs.

### DOMAIN 2: NEW RELATIONAL & EMOTIONAL MANAGEMENT SKILLS FOR SOCIAL AND CARE WORKERS

#### 2.1 ENVIRONMENTAL MANAGEMENT



**2.1.1.** To effectively manage stressful situations encountered in their practice and assist clients in developing resilience.

**2.1.2.** To utilize a range of problem-solving techniques tailored to the unique circumstances and preferences of each family.

**2.1.3.** To develop and implement preventive measures and strategies to mitigate environmental risks.

**2.1.4.** To utilize and integrate evidence-based practices and innovations into negative pressure resistance training programs.

**2.1.5.** To implement strategies for managing challenging behaviors of elderly individuals affected by cognitive conditions.

## 2.2 EMOTIONAL MANAGEMENT



**2.2.1.** Cultivate self-awareness to ensure personal emotions don't impact client privacy.

**2.2.2.** Use active listening for collaborative solutions in interactions.

**2.2.3.** Analyze experiences to identify strengths and areas for improvement.

**2.2.4.** Demonstrate expertise in specialized dementia care for preventing and de-escalating challenges.

## 2.3 COLLABORATION



**2.3.1.** Utilize technology for enhanced digital interactions with remote colleagues.

**2.3.2.** Develop care plans with family members aligning with client goals.

**2.3.3.** Demonstrate proficiency in networking for collaboration and resource-sharing.

**2.3.4.** Apply proper netiquette in online communication.

## PARTNERS



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